

DESIGNER DOGS GROOMING

COVID-19 GROOMING POLICY (subject to update)

CONDITIONS UNDER WHICH DOGS ARE ACCEPTED FOR GROOMING

Due to the current Covid-19 pandemic the way in which we will work and groom your dog has changed dramatically. Whilst we will be adhering to the strictest guidelines to reduce the spread of the disease. It must be clearly understood that clients wishing to have their dogs groomed at this time, **do so at their own risk and must agree to the terms and conditions.**

Anybody self isolating, classed as vulnerable or showing any symptoms, MUST NOT under any circumstances attend a grooming appointment.

On arrival all clients must follow all hygiene procedures put in place to minimise cross contamination. Clients are responsible for securing their dog when dropping off. The procedure is at an agreed time for drop off you will place your dog in the secure pen, closing all gates behind you on your way in, remove the collar and lead and take that back with you. You will be contacted to arrange a pick up time which must be adhered to and the procedure above in reverse will apply on collection. You must drop off/pick up at the stated time as we operate a 1 dog on site at any one time.

There will be a £5 cost in addition to the grooming cost due to the extra time involved and disinfecting between dogs and PPE which are all recommendations from DEFRA, this additional cost is minimal to the actual costs involved. Its all about keeping everybody as safe as possible during this current pandemic situation, which I am sure you understand.

It is the clients responsibility to ensure their dog is fit and healthy and must notify us of any issues prior to their appointment. Grooming of sick or elderly dogs is entirely at the owners risk. Grooming may expose underlying skin or health problems that we cannot be held liable for. Whilst every care and attention is given to your dog they are accepted at your own risk. Our first concern is the welfare of your pet.

All dogs must arrive thoroughly brushed/combed out, as they must now be bathed immediately on arrival at the salon. I will try my best to maintain the desired style but any knotted or matted coats will be clipped short. Dogs requiring extensive extra work may incur an extra charge.

Many thanks for your co-operation during these challenging times.

Yolanda Tonkin - Designer Dogs Grooming

Owner's Signature: _____ Date: _____

Dogs Name/s: _____